

eOpen and the Volume Licensing Service Center

The *TechSoup Donation Recipients' Guide to the Microsoft eOpen Web Site* was created to help organizations follow the complex procedures needed to use eOpen and the Volume Licensing Service Center. However, the eOpen website is no longer available.

For more current information, either see the TechSoup web pages on [Volume Licensing](http://www.techsoup.org/stock/microsoft/volume_licensing.asp) (http://www.techsoup.org/stock/microsoft/volume_licensing.asp), go directly to the [Volume Licensing Service Center](https://www.microsoft.com/licensing/servicecenter/) (<https://www.microsoft.com/licensing/servicecenter/>), or call the Volume Licensing Support Center at 866-230-0560 between 5 a.m. and 5 p.m. Pacific time, Monday through Friday.

Changes as of December 6, 2009

Starting December 6, 2009, all Microsoft Volume Licensing customers can manage their licensing IDs, access product keys, and download products in one convenient location — the Volume Licensing Service Center (VLSC).

After this date, the Microsoft eOpen site will automatically redirect to VLSC. Current Open Licensing agreements will migrate seamlessly to the new system as licensing IDs with the current permissions, so there will be no need for you to take any action.

Important: Starting on December 6, 2009, the administrator of new licensing IDs must use a Windows Live ID that is the same as the email address associated with the organization's TechSoup account at the time the organization requested the Microsoft donation. For example, if the organization's email address is tech@socialbenefitgroup.org, the Windows Live ID must also be tech@socialbenefitgroup.org.